

Purpose Statement

SEG Awards Level 5 Diploma in Leading and Managing an Adult Care Service – 610/6758/1

Overview

The content of the SEG Awards Level 5 Diploma in Leading and Managing an Adult Care Service has been specified by Skills for Care, in consultation with employers, learning providers and those who use services.

The qualification has core shared knowledge and skills that support the vision of employers providing integrated services and the portability of skills and knowledge across the health and adult care workforce.

The qualification is a unitised qualification on a scale of pass or fail. Learners are expected to demonstrate a comprehensive understanding of the subject matter, ensuring a level of proficiency. This qualification will enable learners to acquire knowledge and practical skills in health and social care required for employment in the sector.

The primary purpose of the qualification aims to support the development of registered managers of adult social care services. Specifically, those new to their role. The SEG Awards Level 5 Diploma in Leading and Managing an Adult Care Service can be studied as a standalone qualification, but it also meets the mandatory component requirements of the Leader in Adult Care Apprenticeship Assessment.

Who is this qualification for?

This qualification is designed for learners who work in adult social care and have responsibility for leading and managing a service. This will include managing and improving care and support for those accessing the service; supporting and developing the workforce; and driving the vision for their service or organisation.

The entry requirements for this qualification are that learners **must** be at least **18 years** of age. It is aimed at all those who are already working in Adult Care in England.

It is recommended that learners already hold a L3 qualification or above in the area.

Skills and Education Group Awards expects approved centres to recruit with integrity on the basis of a learner's ability to contribute to and successfully complete all the requirements of a unit(s) or the full qualification.

This qualification is appropriate for use in the following age ranges:

- > 18+
- > 19+

What does the qualification cover?

The qualification covers the following **Mandatory** units:

Leadership and Management
Governance and Regulatory Processes
Decision Making
Business and Resource Management
Team Leadership
Team Leading and Development
Supervising Others
Safeguarding
Mental Capacity
Partnerships
Concerns and Complaints
Leading the Vision
Continuous Improvement
Effective Communication

Handling Information
Leading Person-Centred Practice
Health and Wellbeing
Equality, Diversity, Inclusion and Human Rights
Health and Safety
Continuous Development
Personal Wellbeing

and the following **Optional** units:

Manage Quality in Adult Care
Undertake a Research Project Within Adult Care Services
Appraise Staff Performance
Support Individuals with Multiple Conditions and /or Disabilities
Develop and Evaluate Operational Plans for Own Area of Responsibility
Facilitate Coaching and Mentoring of Practitioners in Adult Care
Develop Procedures and Practice to Respond to Concerns and Complaints
Active Support: Lead Interactive Training
Lead the Management of Transitions
Support and Manage Domiciliary Services
Lead and Manage Infection Prevention and Control within the Work Setting
Lead and Manage Practice in Dementia Care
Lead and Manage End of Life Services

Develop Provision for Family Support
Support the Use of Assistive Technology
Promote Good Practice in the Support of Individuals with Autistic Spectrum Conditions
The Use of Technology and Data in Adult Social Care
Implementing Technology in Adult Social Care
Leading Change, Learning & Improvement in Adult Social Care

Assessment

This qualification is assessed through internal assessment, internal and external moderation. Each unit is accompanied by specific assessment criteria that define the requirements for achievement. Specific requirements and restrictions may apply to individual units within qualifications. Please check unit and qualification details for specific information.

This qualification **must** be assessed in line with Skills for Care and Development Assessment Principles November 2025, V1.1 (see below).

Access the full Shared Assessment Principles [here](#)

Centres **must** take all reasonable steps to avoid any part of the assessment of a learner (including any internal quality assurance and invigilation) being undertaken by any person who has a personal interest in the result of the assessment.

What could this qualification lead to?

Achievement of this qualification will equip learners to hold the role of Registered Manager and also supports progression to higher education as well as the Level 5 Leader in Adult Care apprenticeship.

Centres should be aware that Reasonable Adjustments, which may be permitted for assessment, may in some instances limit a learner's progression into the sector. Centres **must**, therefore, inform learners of any limits their learning difficulty may impose on future progression.

Who supports this qualification?

This qualification is recognised by [Skills for Care](#).

Further Information

Further information on the qualification can be found on the [Skills and Education Group Awards website](#).